

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 444/2024

In the matter of:

Neel Mahesh GuptaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. S.R. Khan, Member (Technical)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R. S. Bisht & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 27th February, 2025

Date of Order: 28th February, 2025

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief fact of the case giving rise to this grievance is that the complainant applied for new electricity connection vide request no. 8007091468 at premises no. 7/300, Gali no. 7, Lalita Park, Laxmi Nagar, Delhi-110092 for common staircase which was rejected by OP on grounds of address in MCD list, dues at site and NOC with ID proof from registered consumer of existing meters required.

Attested True Copy

Secretary
CGRF (BYPL)

1 of 3

Complaint No. 444/2024

2. The respondent in reply briefly stated that the present complaint has been filed by the complainant seeking single new DX connection for common stairs which is declined due to the following reasons:
Firstly, technical feasibility is not made out at the applied premises as there is no common load separately metered meaning thereby that all the wiring of common load should be separately metered in terms of DERC Regulations.
Secondly, NOC from all the owners/registered consumers of the existing connections residing in the applied premises.
3. Counsel for the complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that staircase is having separate common load and the complainant has submitted the NOC from the other owners/registered consumers of the existing connections residing in the applied premises.
4. Heard arguments of both the parties at length.
5. Since the complainant has fulfilled the requirement of the OP by filing NOC of the other owners/registered consumers of the applied building, thus no objection of OP remains pending for release of the new connection to the complainant. Therefore, OP should release the new electricity connection as applied for by the complainant.

ORDER

The complaint is allowed. OP is directed to release the new electricity to the complainant as applied for by the complainant vide application no. 8007091468 at common area of premises no. 7/300, Gali No. 7, Lalita Park, Laxmi Nagar, Delhi-110092 after completion of other commercial formalities as per DERC Regulations 2017.

Attested True Copy

Secretary
CGRF (BYPL)

2 of 3

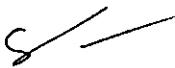
Complaint No. 444/2024

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

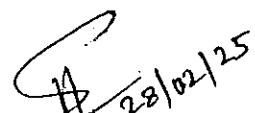
The parties are hereby informed that instant order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN